



Our Aim:

- To provide after school child care for children within Ashton-under-Hill and the surrounding communities.
- To provide the highest standards of care possible.
- To provide a safe, happy and stimulating environment.
- To treat all children equally.
- To engage children in educational and extra-curricular activities to support their needs.
- To ease the demands of educational support placed on parents/carers where required.

- To train staff to reflect the needs of the children.
- To ensure staff have a current and valid DBS Check.
- To work at all times to the standards set by Ofsted.
- To ensure that staff hold a current First Aid Certificate.
- To maintain the highest standards of hygiene.
- To promote healthy eating.
- To promote positive attitudes in social interactions that arise.

Commitment to quality:

- All staff will put the well being of the children first.
- All staff will work towards providing the highest possible standards of care.
- All staff will be familiar with and work to company policies at all times.
- All staff will attend necessary and appropriate training courses to ensure that they are always updated and aware of the latest issues in childcare.
- Highest levels of security will be met at all times.
- Activities will be planned and prepared by staff to suit the needs and abilities of all children in our care.

Commitment to parents:

- Staff will always be on hand to discuss any problems or concerns and endeavor to arrange convenient one to one meetings if requested by a parent.
- We will communicate messages from the first school and support your child's educational responsibilities.
- Parents will always have the right to question how and why we do things and we will always strive to give informed and satisfactory answers.
- Any complaints will be dealt with immediately and every effort will be made to resolve the issue satisfactorily.